

**Amadeus Denmark A/S
Central Business Registration No
77529012
Lufthavnsboulevarden 14
2770 Kastrup**

Annual report 2020

The Annual General Meeting adopted the annual report on 31st May 2021.

Chairman of the General Meeting

Name: Johan Nordqvist

Amadeus Denmark A/S

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Entity details

Entity

Amadeus Denmark A/S
Lufthavnsboulevarden 14
DK-2770 Kastrup

Central Business Registration No: 77529012
Registered in: Tårnby Kastrup
Financial year: 01.01.2020 - 31.12.2020

Phone: +4543592000

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Board of Directors

Per Matson, Chairman
Iñigo Gancedo Rodríguez López
Carl Johan Thure Nordqvist

Executive Board

Carl Johan Thure Nordqvist, Chief Executive Officer

Auditors

EY Godkendt Revisionspartnerselskab
Dirch Passers Allè 36

2000 Frederiksberg

Statement by Management on the annual report

The Board of Directors and the Executive Board have today considered and approved the annual report of Amadeus Denmark A/S for the financial year 01.01.2020 - 31.12.2020.

The annual report is presented in accordance with the Danish Financial Statements Act.

In our opinion, the financial statements give a true and fair view of the Entity's financial position at 31.12.2020 and of the results of its operations for the financial year 01.01.2020 - 31.12.2020.

We believe that the management commentary contains a fair review of the affairs and conditions referred to therein.

We recommend the annual report for adoption at the Annual General Meeting.

Kastrup, 31st May 2021

Executive Board

DocuSigned by:



Carl Johan Friis Nordqvist...

Chief Executive Officer

Board of Directors

DocuSigned by:



Per Matson...

Chairman

DocuSigned by:



Irigo Gancedo Rodriguez Lopez...

DocuSigned by:



Carl Johan Friis Nordqvist...

Independent auditor's report

To the shareholders of Amadeus Denmark A/S

Opinion

We have audited the financial statements of Amadeus Denmark A/S for the financial year 1 January – 31 December 2020, which comprise income statement, balance sheet, statement of changes in equity and notes, including accounting policies. The financial statements are prepared in accordance with the Danish Financial Statements Act. In our opinion, the financial statements give a true and fair view of the financial position of the Company at 31 December 2020 and of the results of the Company's operations for the financial year 1 January – 31 December 2020 in accordance with the Danish Financial Statements Act.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs) and additional requirements applicable in Denmark. Our responsibilities under those standards and requirements are further described in the "Auditor's responsibilities for the audit of the financial statements" section of our report. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Independence

We are independent of the Company in accordance with the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants (IESBA Code) and additional requirements applicable in Denmark, and we have fulfilled our other ethical responsibilities in accordance with these rules and requirements.

Management's responsibilities for the financial statements

Management is responsible for the preparation of financial statements that give a true and fair view in accordance with the Danish Financial Statements Act and for such internal control as Management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, Management is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting in preparing the financial statements unless Management either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance as to whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs and additional requirements applicable in Denmark will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial statements.

Independent auditor's report

As part of an audit conducted in accordance with ISAs and additional requirements applicable in Denmark, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by Management.
- Conclude on the appropriateness of Management's use of the going concern basis of accounting in preparing the financial statements and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and contents of the financial statements, including the note disclosures, and whether the financial statements represent the underlying transactions and events in a manner that gives a true and fair view.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Statement on the management commentary

Management is responsible for the Management's review.

Our opinion on the financial statements does not cover the Management's review, and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the Management's review and, in doing so, consider whether the Management's review is materially inconsistent with the financial statements or our knowledge obtained during the audit, or otherwise appears to be materially misstated.

Moreover, it is our responsibility to consider whether the Management's review provides the information required under the Danish Financial Statements Act.

Based on the work we have performed, we conclude that the Management's review is in accordance with the financial statements and has been prepared in accordance with the requirements of the Danish Financial Statements Act. We did not identify any material misstatement of the Management's review.

Frederiksberg 31st May 2021
EY Godkendt Revisionspartnerselskab

CVR no. 30 70 02 28

DocuSigned by:



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Alex Petersen
State Authorised
Public Accountant
mne28604

Management commentary

Primary activities

Amadeus Denmark A/S is part of the Amadeus Scandinavia Group, which is Scandinavia's leading enterprise regarding electronic trade and distribution of travels and tourism.

Amadeus' supply of products and services can be divided into four solution categories:

Distribution & Content – solutions which in the most effective way provide access to a collective supply of Content (travel services) and ensure an ideal distribution of these through our point-of-sale network.

Sales & E-commerce – solutions which provide access to marketing and sale of Content in all distribution channels. The solutions improve work flow, profitability and customer services throughout the entire process.

Business Management – solutions which optimise our customers' operations, processes and administration as well as maximise their customer relations.

Services & Consulting – solutions which make it possible for our customers to fully use their work processes and IT investments.

Covid 19 Related Impacts

The COVID-19 pandemic has a material adverse effect on the Company's business, prospects, financial condition and results of operations. Substantially the Company third party revenue is derived from the travel and tourism industry and this outbreak negatively impacts this industry, particularly for airlines, airports, hotels, railways and ferries. The volume of bookings has drastically been reduced, and although Q3 2020 and Q4 2020 have shown improvements compared to Q2 2020, it is still uncertain how long it will take to come back to the travel volumes prior to the impact of the spread of COVID-19. The COVID-19 outbreak has impacted our risk assessment and our impairment testing as disclosed below.

a) Expected credit loss provision

Nevertheless, the COVID-19 outbreak has triggered some financial difficulties to certain customers increasing our risk assessment for accounts receivable recovery. The Company has updated the 2019 Expected Credit Losses (ECL) provision matrix used for low risk customers.

b) Relief and support measures

The Company has implemented efficiency measures to reduce costs and investment in assets. In relation to other operating expenses, the Company has gained savings mainly focused on cost of external services and travel expenses. Regarding building rent expenses, the Company is currently rationalizing the necessary space to optimize the costs.

c) Restructuring measures

In March 2020 the Group announced an initial set of measures to reduce costs. Following this announcement, in July 2020, a plan of actions focused on mainly voluntary workforce reduction and on rationalizing the necessary rental space was set up. In terms of workforce reduction, as at December 31, 2020, the Company has incurred in DKK 1,798 thousands of Personnel and Related expenses corresponding to these restructuring measures.

Development in activities and finances

The financial year 2020 shows a profit of DKK 2,745 thousand, which Management finds satisfactory.

To ensure that the future earnings performance equals the financial year 2020, Amadeus continues to focus on the travel agencies, corporations and providers and their need for products, services and solutions, which can enforce their core business as well as open up the possibilities of new business opportunities.

Events after the balance sheet date

As of the date of the issuance of the annual accounts no significant events have occurred after the reporting period which might affect the Company and should be included in the annual accounts.

Accounting policies

Reporting class

This annual report has been presented in accordance with the provisions of the Danish Financial Statements Act governing reporting class B enterprises.

Effective from the financial year 2020, the Company has implemented amending act no. 1716 of 27 December 2018 to the Danish Financial Statements Act. The implementation of the amending act has not affected the Company's accounting policies on recognition and measurement of assets and liabilities or demanded further information for the Company in the financial year 2020 compared to 2019. The accounting policies used in the preparation of the financial statements are consistent with those of last year.

Recognition and measurement

Assets are recognised in the balance sheet when it is probable as a result of a prior event that future economic benefits will flow to the Entity, and the value of the asset can be measured reliably.

Liabilities are recognised in the balance sheet when the Entity has a legal or constructive obligation as a result of a prior event, and it is probable that future economic benefits will flow out of the Entity, and the value of the liability can be measured reliably.

On initial recognition, assets and liabilities are measured at cost. Measurement subsequent to initial recognition is effected as described below for each financial statement item.

Anticipated risks and losses that arise before the time of presentation of the annual report and that confirm or invalidate affairs and conditions existing at the balance sheet date are considered at recognition and measurement.

Income is recognised in the income statement when earned, whereas costs are recognised by the amounts attributable to this financial year.

Foreign currency translation

On initial recognition, foreign currency transactions are translated applying the exchange rate at the transaction date. Receivables, payables and other monetary items denominated in foreign currencies that have not been settled at the balance sheet date are translated using the exchange rate at the balance sheet date. Exchange differences that arise between the rate at the transaction date and the one in effect at the payment date, or the rate at the balance sheet date, are recognised in the income statement as financial income or financial expenses. Property, plant and equipment, intangible assets, inventories and other non-monetary assets that have been purchased in foreign currencies are translated using historical rates.

Income statement

Gross profit

Revenues, other operating income and other external expenses are presented at gross profit according to årsregnskabsloven §32.

Revenue

The company has chosen IAS 18 as interpretation for revenue recognition. Revenue from the sale of services is recognised in the income statement when delivery is made to the buyer. Revenue is recognised net of VAT, duties and sales discounts and is measured at fair value of the consideration fixed.

Other operating income

Other operating income comprises income of a secondary nature as viewed in relation to the Entity's primary activities, including rental income and gains from the sale of property, plant and equipment.

Other external expenses

Other external expenses include expenses relating to the Entity's ordinary activities, including expenses for premises, stationery and office supplies, marketing costs, etc. This item also includes writedowns of receivables recognised in current assets.

Staff costs

Staff costs comprise salaries and wages as well as social security contributions, pension contributions, etc for entity staff.

Accounting policies

Amortisation, depreciation and impairment losses

Amortisation, depreciation and impairment losses relating to property, plant and equipment comprise amortisation, depreciation and impairment losses for the financial year, calculated on the basis of the residual values and useful lives of the individual assets and impairment testing as well as gains and losses from the sale of intangible assets as well as property, plant and equipment.

Other financial income

Other financial income comprises interest income, net capital gains on securities, payables and transactions in foreign currencies, amortisation of financial assets as well as tax relief under the Danish Tax Prepayment Scheme etc.

Other financial expenses

Other financial expenses comprise interest expenses, including interest expenses on payables to group enterprises, net capital losses on securities, payables and transactions in foreign currencies, amortisation of financial liabilities as well as tax surcharge under the Danish Tax Prepayment Scheme etc.

Income taxes

Tax for the year, which consists of current tax for the year and changes in deferred tax, is recognised in the income statement by the portion attributable to the profit for the year and recognised directly in equity by the portion attributable to entries directly in equity.

Balance sheet

Property, plant and equipment

Other fixtures and fittings, tools and equipment as well as leasehold improvements are measured at cost less accumulated depreciation and impairment losses.

Cost comprises the acquisition price, costs directly attributable to the acquisition and preparation costs of the asset until the time when it is ready to be put into operation.

The basis of depreciation is cost less estimated residual value after the end of useful life. Straight-line depreciation is made on the basis of the following estimated useful lives of the assets:

Other fixtures and fittings, tools and equipment	3-5 years
Leasehold improvements	5 years

Property, plant and equipment are written down to the lower of recoverable amount and carrying amount.

Receivables

The company has chosen IAS 39 as interpretation of impairment write-down of financial receivables. Receivables are measured at amortised cost, usually equaling nominal value less writedowns for bad and doubtful debts.

Accounting policies

Deferred tax

Deferred tax is recognised on all temporary differences between the carrying amount and tax-based value of assets and liabilities, for which the tax-based value of assets is calculated based on the planned use of each asset.

Deferred tax assets, including the tax base of tax loss carryforwards, are recognised in the balance sheet at their estimated realisable value, either as a set-off against deferred tax liabilities or as net tax assets.

Prepayments

Prepayments comprise incurred costs relating to subsequent financial years. Prepayments are measured at cost.

Cash

Cash comprises cash in hand.

Dividend

Dividend is recognised as a liability at the time of adoption at the general meeting. Proposed dividend for the financial year is disclosed as a separate item in equity. Extraordinary dividend adopted in the financial year is recognised directly in equity when distributed and disclosed as a separate item in Management's proposal for distribution of profit/loss.

Operating leases

Lease payments on operating leases are recognised on a straight-line basis in the income statement over the term of the lease.

Other financial liabilities

Other financial liabilities are measured at amortised cost, which usually corresponds to nominal value.

Income tax receivable or payable

Current tax payable or receivable is recognised in the balance sheet, stated as tax calculated on this year's taxable income, adjusted for prepaid tax.

Income statement for 2020

	Notes	2020 DKK '000	2019 DKK '000
Gross profit		27,683	30,343
Staff costs	2	(23,804)	(25,841)
Amortisation, depreciation and impairment losses		(246)	(312)
Operating profit		3,633	4,190
Other financial income		15	148
Other financial expenses		(122)	(79)
Profit from ordinary activities before tax		3,526	4,259
Tax on profit from ordinary activities	3	(781)	(942)
Profit for the year		2,745	3,317
 Proposed distribution of profit			
Dividend for the financial year recognised in equity		2,740	3,300
Retained earnings		5	17
		2,745	3,317

Balance sheet at 31.12.2020

	Notes	2020 DKK '000	2019 DKK '000
Other fixtures and fittings, tools and equipment		404	544
Property, plant and equipment	4	404	544
Other receivables	6	451	653
Deferred tax	5	119	71
Financial assets		570	724
Fixed assets		974	1,268
Trade receivables		1,309	1,451
Receivables from group enterprises		13,741	17,268
Other short-term receivables		209	264
Prepayments		491	566
Receivables		15,750	19,549
Cash		2,413	1,591
Current assets		18,163	21,140
Assets		19,137	22,408

Balance sheet at 31.12.2020

	Notes	2020 DKK '000	2019 DKK '000
Contributed capital		5,000	5,000
Retained earnings		510	505
Proposed dividend for the financial year		2,740	3,300
Equity		8,250	8,805
Other Payables	7	1,976	705
Non Current liability		1,976	705
Trade payables		1,781	7,483
Income tax payable		205	464
Other payables		6,925	4,951
Current liabilities other than provisions		8,911	12,898
Liabilities other than provisions		10,887	13,603
Equity and liabilities		19,137	22,408
Covid 19 Related Impacts	1		
Unrecognised rental and lease commitments	8		
Consolidation	9		

Statement of changes in equity for 2020

	Contributed capital	Retained earnings	Proposed dividend for the financial year	Total
	DKK '000	DKK '000	DKK '000	DKK '000
Equity beginning of year	5,000	505	3,300	8,805
Ordinary dividend paid	0	0	(3,300)	(3,300)
Profit/loss for the year	0	5	2,740	2,745
Equity end of year	5,000	510	2,740	8,250

Notes

1. COVID 19 Related Impacts

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c) Restructuring measures

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In terms of workforce reduction, as at December 31, 2020, the Company has incurred in DKK 1,798 thousands of Personnel and Related expenses corresponding to these restructuring measures.

	2020 DKK '000	2019 DKK '000
2. Staff costs		
Wages and salaries	21,999	23,767
Pension costs	1,760	2,018
Other social security costs	45	56
	23,804	25,841
Average number of employees	25	29

	2020 DKK '000	2019 DKK '000
3. Tax on ordinary profit/loss for the year		
Current tax	692	947
Change in deferred tax	89	(5)
	781	942

Notes

	Other fixtures and fittings, tools and equipment	Leasehold improvements
	DKK '000	DKK '000
4. Fixed asset investments		
Cost beginning of year	2,850	418
Additions	106	0
Disposals	(1,485)	(268)
Cost end of year	1,471	150
Depreciation and impairment losses beginning of year	(2,306)	(418)
Depreciation for the year	(246)	-
Reversal regarding disposals	1,485	268
Depreciation and impairment losses end of year	(1,067)	(150)
Carrying amount end of year	404	0

	2020 DKK '000	2019 DKK '000
5. Deferred tax		
Property, plant and equipment	71	71
Trade Receivables	48	-
	119	71

	Other receivables DKK '000	Deferred tax DKK '000
6. Financial assets		
Cost beginning of year	653	71
Adjustment Prior Year	-	137
Correction	-	(89)
Refunds	(202)	-
Cost end of year	451	119
Carrying amount end of year	451	119

7. Non Current liability

	Total liabilities at 31/12/20	Repayment next year	Non current portion	Outstanding debt after 5 years
Other payables	1,976		1,976	-
Total	1,976		1,976	

Notes

	2020	2019
	DKK '000	DKK '000
8. Unrecognised rental and lease commitments		
Commitments under rental agreements or leases until expiry	500	1,190

9. Consolidation

Name and registered office of the Parent preparing consolidated financial statements for the largest group:

Amadeus IT Group S.A, Madrid, Spain